



Highlights

- Immediate cost saving
- Call anytime and anywhere
- No investment, no disruption
- No onward maintenance cost
- Voice VPN support

Voice communication
**connects your
business**
around the **world**

ROBOConnect Voice, a one-stop VoIP service, reduces telephone costs dramatically for businesses making International calls between sites. It not only provides on loan IP PBX, VoIP gateway and VPN routers, but also on-site support maintenance and equipment life-time warranty. Initially offered between Hong Kong, China and Taiwan, ROBOConnect Voice Service users can enjoy advanced PBX functionality and place unlimited international calls 24-hours a day at a fixed and lowest monthly rate.

Benefits

Immediate cost saving

You can save up to 90% of your long distance telecommunication cost if you order ROBOConnect Voice for each of corporate locations. By removing the long distance cost barrier between geographically separated offices, ROBOConnect Voice improves communication and increases productivity.

Call anytime and anywhere

Equipped with VoIP gateway or IP PBX, ROBOConnect Voice subscribers can enjoy free VoIP calls no matter they are at office, at home or on the road. All calls to the remote location are routed over Internet without any long distance charges.

No investment, no disruption

ROBOConnect Voice does not require special accommodation, easing the installation decision process. No existing telephony service relationships need to be changed. Eware handles the PBX integration with VoIP Gateway or IP PBX installation.

No onward maintenance cost

Eware monitors and maintains not only the central servers, but also the client-end devices. Our customers do not need to take care anything, but enjoy the reduced telephone expenses.

Voice VPN support

By using our advanced technology, voice VPN, all calls can be routed through our managed VPN network instead of public Internet, leading to a guaranteed voice quality. Many other service providers can only route the calls through public Internet and the voice quality can not be guaranteed because there is traffic jam from time to time due to the shortage of international bandwidth. With voice VPN, all calls are routed to our local POP (Point of Presence) first so that they can go through our private international backbone to the remote locations.

Features

Basic Features

Unlimited calls between sites
 Virtual office function
 HK number to call remote sites
 Lifetime on-site maintenance
 Voice and Fax support
 Easy and flexible dialing plan
 Voice VPN support
 Global calling at lowest rate

Interactive voice response (IVR)
 Voicemail to email
 User call control
 Web calls support
 Paging/Intercom
 Group ringing
 Call ID detection
 Group based call pickup
 Do not disturb
 Telecommuters support

Meet-me conference
 Call detail records
 Music on hold
 Call parking & pickup
 Call forwarding (unconditional/busy/no answer/offline)
 Follow me function
 Call hold/call transfer/call forward
 3 ways conference

IP PBX Features

Full traditional PBX features
 Inter-office call transfer/forward
 Analogue or digital T1/E1 PSTN interface

Direct extension call between offices
 Unlimited extensions
 Auto-attendant
 Voicemail system

Call Centre Features

Call recording
 Automatic call distribution (ACD)
 Call queues

Application Diagram

